

Pulse

Ingham Regional Medical Center's Physician Newsletter, July 2009

www.irmc.org

Calendar

New House Staff: Golf Outing

July 16, 9 a.m.

Brookshire Inn Golf Club, Williamston

Golf for Grieving Kids

July 25, Eldorado Golf Course, Mason Funds benefit Camp Forget-Me-Not, a two-day camp for children who have experienced the death of a loved one. For more information, go to www.golfforgrievingkids.net.

Department Meetings

Anesthesiology - July 20

7 a.m., Edu. Center A

Cardiology - Sept. 9

Noon, Fellows Conference Room

Emergency Medicine - Sept. 1

7:30 a.m., Meerman 6

Family Practice - Sept. 15

7:30 a.m., Edu. Center C

Internal Medicine - Sept. 16

Noon, Med. Edu. Conf. Room

Obstetrics/Gynecology - July 28 (Education)

7:30 a.m., WCC Conf. Room

Orthopedic Surgery - July 20

7 a.m., IROH Classroom F

Pathology - July 28

2 p.m., Pathology Conf. Room

Pediatrics/Adolescent Medicine - Sept. 8

7:30 a.m., WCC Conf. Room

Psychiatry - Aug. 12

Noon, GRN Conf. Room 239

Radiology - Sept. 15

7 a.m., Radiology Conf. Room

Surgery - Aug. 24

7 a.m., Surgery Conf. Room



Representing an array of perspectives, the Critical Care Team plans for their patients.

Taking a Team Approach to Critical Care

IRMC's Care Coordination Model for Those Who Need it Most

At Ingham Regional Medical Center (IRMC), the sickest patients receive highly specialized care in the hospital's critical care unit. And now, thanks to the recent implementation of a Care Coordination model, these patients benefit from improved communication among providers and staff, more timely care, and better outcomes, says Arshad Abbasi, MD, a pulmonologist and medical director of critical care at IRMC.

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Golf Outing to welcome new IRMC House Staff

Ingham's attending physicians sponsor an annual golf outing to celebrate the arrival of new House Staff members. Come enjoy an 18-hole scramble, lunch, dinner, gifts, hole-in-one contests, and door prizes. While interns and residents will be our guests, the cost is \$75 for attending physicians. Please RSVP to Dr.

Harold Roth by mail: 2000 N. Larch St., Lansing, 48906; or fax: (517) 485-2357. Questions?

Contact Dr. Roth: (517) 485-1789 (office), (517) 349-0843 (home), (517) 449-3021 (cell).

Join us

Thursday, July 16 at 9 a.m.
Brookshire Inn Golf Club
Williamston

INGHAM
REGIONAL MEDICAL CENTER

A McLAREN HEALTH SERVICE

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Coordination Brings Better Care

“The Critical Care Coordination Team is a multi-disciplinary team consisting of physicians, mid-level providers, pharmacists, dietitians, respiratory therapists, and nursing staff,” explains Dr. Abbasi. “Together, the team rounds on the Critical Care units every day and makes recommendations in their respective areas. It allows us to look at every possible aspect of a patient’s care and improves communication between the various specialties, and between hospital staff and physicians.”

“By using this multidisciplinary team, we can better integrate the expertise of various specialties and take a more complete view of the patient’s care,” continues Edward Omron, MD, a pulmonologist and critical care medicine specialist who is deputy medical director of critical care at IRMC. “It’s led to decreased length of stay and helped us reach our endpoints—like coming off a ventilator, good nutrition or treating infection—a lot faster.”

Team-Like Setting Is Key

The new model allows IRMC to provide the same highly focused care as an intensivist program, but within the more intimate setting of a community hospital, Dr. Abbasi says. It’s also re-energized the critical care staff.

“We all feel connected; we all feel like a team,” he says. “Everyone knows that their input is valued, and we’re all working together to provide the highest level care.”

Ingham News

Bedside Discharge Prescription Service

In order to offer the best service to our patients, Ingham offers them the opportunity to have their discharge prescriptions filled at our Outpatient Pharmacy and delivered to Same Day Surgery (SDS) prior to their discharge. Pharmacy staff will make arrangements for collection of prescription co-pays. The patient or caregiver can pick up prescriptions at the Outpatient Pharmacy during normal business hours (9 a.m. to 5 p.m.). Or, for bedside delivery, the Outpatient Pharmacy staff will deliver the prescription to the patient in SDS within one hour after the prescriptions are received. Plans are underway to provide Bedside Discharge Prescription Delivery Service to all patients being discharged from IRMC. We expect the service to be fully operational on both campuses by August.

Afib presentation draws more than 400 people.



Nationally-known speaker Mellanie True Hills presented her personal experience with irregular heartbeat (atrial fibrillation) to more than 400 community members in May. John Ip, MD, and Divyakant Gandhi, MD, also spoke on their team approach and unique surgical option for afib. For more information for you or your patients, call (517) 483-4780.

Inpatient Heart Station Service Changes

Effective Oct. 2009, changes in Federal Regulations will require that we discontinue the contractual agreement between IRMC and Thoracic and Cardiovascular Institute (TCI) to provide inpatient cardiac diagnostic testing. This will not affect TCI’s provision of outpatient diagnostic testing performed in the Heart Station. Target implementation date is July 1.

ED: Specialty Tray Retrieval Process Improved

A “Specialty Tray Retrieval Process” has been established in the Emergency Department at IRMC. The process enhances both patient safety and physician convenience. Specialty trays can also include instrument sets and carts. Specialty trays are available for ENT, Urology, Hand, and Plastics. Specialists will call the Emergency Resident or Attending to ask for tray retrieval. ED Techs are designated to coordinate, deliver, and return the tray.

JVHL Becomes McLaren Health Plan Lab Provider

McLaren Health Plan (MHP) has chosen Joint Venture Hospital Laboratories (JVHL) to provide laboratory services for MHP members. If you are currently using JVHL for lab services, you will not need to change your lab provider. If you are using Quest Diagnostics, it is necessary to transition your lab services to a JVHL network lab. For questions or help, call 1-800-445-4979 or go to www.jvhl.org.

Advocacy

A Seat at the Table: Tips for Getting Involved

Kenneth Elmassian, DO, Co-Chief of Staff

As physicians, we're taught human physiology, biochemistry and pharmacology, but medical school curriculums often overlook training physicians on how to be advocates. At this crucial moment in health care reform, we need to ask ourselves, if we don't advocate for our profession and for our patients, who will?

Early in my career, I realized no one was taking a stand on my behalf. My daily clinical workload was only part of my job. Getting involved in the broader medical community became part of my professional responsibility as a physician.

While professional organizations provide a unified voice for physicians, even well-established institutions need individual involvement and commitment to have a true impact. For example, recently, the Michigan Quality Improvement Consortium (MQIC) approved guidelines for office-based surgery. The process was long and involved, with a number of rounds of edits and revisions incorporating feedback and input from multiple stakeholders.

Anesthesiologists play a prominent role in the development of those guidelines, and we were able to contribute a great deal of input into the final product and ultimately make a difference in how patients are treated.

It's concerning to think about how those guidelines might have turned out if we didn't have a seat at the table.

Ingham News

New Foundation Development Officer

The Ingham Regional Healthcare Foundation welcomes Lisa Barron to the team as Development Officer. Prior to joining Ingham, Lisa received her MBA in Entrepreneurship and New Technologies from Theseus Institute-EDHEC in Nice, France. She has held Director positions at the American Dental Association, Central Michigan University, and the European Institute. In her new role, Lisa will assist in grant writing, capital campaign development, and community outreach. Join us in welcoming Lisa to Ingham. She can be reached at (517) 975-7103 or Lisa.Barron@irmc.org.



Practice Management

Dr. Atasi leads Eaton Rapids Rural Health Clinic

Ingham Regional Medical Center began a Rural Health Clinic in a joint-venture with our affiliate partner, Eaton Rapids Medical Center.

Bassel Atasi, MD, formerly of Ingham Regional Family Care, has transitioned to Eaton Rapids Medical Center to serve as Medical Director for their Rural Health Program. IRMC will be a minority equity partner.

To refer your patients, call (517) 999-4500.



MMMI Centralized Referral Program

McLaren Medical Management, Inc. (MMMI) has recently moved to a centralized referral program which direct McLaren provider's patients into Ingham referring specialists and services. MMMI primary care practices will refer to credentialed providers at Ingham Regional Medical Center (IRMC). The goal is that specialist physicians will continue to support IRMC by performing procedures at IRMC or by referring patients to IRMC services.

To make this referral process transparent, please share this information with your staff. MMMI patients currently referred outside the IRMC network will be contacted for re-direction.

MMMI providers include:

- Dewitt Family Practice
- Ingham Internal Medicine & Pediatric Associates
- Laingsburg Family Practice
- Meridian Family Practice
- Meridian Pediatric Associates
- Mount Hope Family Practice
- McLaren Community Medical Center (Owosso)

Ingham Statistics

Through FY 5/31/09:
Average daily census: 213.0
Length of stay (acute care): 4.04
Births: 1,052
Total joints: 1,391
Emergency visits: 30,612

Physician News

Dr. Elmassian running for MSMS President.

Kenneth Elmassian, DO, recently announced that he will seek election to the office of President-elect of the Michigan State Medical Society. The election will be held in April 2010.



Anesthesiologists win national specialty titles.

Ingham anesthesiologists were recently appointed to national leadership positions for the American Society of Anesthesiologists (ASA) effective in Oct.



2009. Scott Kuhnert, MD, was chosen for a one-year term on the ASA Problem-Based Learning Discussions committee. Kenneth Elmassian, DO, was re-appointed to serve a three-year term to serve on both the ASA Communications committee and the ASA Governmental Affairs committee.

Editor's Note *Pulse* is a publication of Ingham's Marketing Operations Department. Send your news to (517) 975-2243, or Emily.Davis@irmc.org.

Ingham News

Safety Initiative: Statewide Color-Coded Wristband Standardization

On June 1, Ingham joined the state in this national effort. Patients with allergies, fall risks, or "Do Not Resuscitate" orders have standard-issue wristbands. The colors and meanings are the same at all hospitals within Michigan and 25 other states.

- Red means "Allergy Alert." (Allergies to anything: food, medicine, latex, dust, grass, etc.)
- Yellow means "Fall Risk."
- Purple meant "Do Not Resuscitate." (With a physician's written orders.)

Wristbands are pre-printed with these alert messages. On admission, wristbands are applied and any "social cause," (e.g. Livestrong) are removed. Wristbands may be changed as conditions warrant. Staff will verify color-coded patient alert wristbands upon assessment, during hand-off of care, or before a facility transfer.

New MSS Coordinator

Jodie Chant, BHSA, CPCS, RHIT, has joined the Medical Staff Services Department as Medical Staff Coordinator. Prior to joining Ingham, Jodie was QM Credentialing Manager of HealthPlus of Michigan. Her experience in credentialing includes Medical Staff Services/Physician Credentialing Group Senior Consultant with The Hardenbergh Group, Physician Credentialing Manager with Genesys PHO, and Health Information Management Coordinator/Medical Staff Coordinator with Select Specialty Hospital, Flint.

Jodie is certified by the National Association Medical Staff Services as a Certified Physician Credentialing Specialist (CPCS) and is a Registered Health Information Technologist (RHIT).

Welcome New Physicians

Janet G. Eng, DO

Emergency Medicine; Medical Toxicology
Practice: IRMC Emergency Department
Medical School: Kirksville College of Osteopathic Medicine
Residency: Michigan State University
Fellowship: University of Illinois at Chicago School of Medicine and Wayne State University School of Medicine

Craig A. Gudakunst, DO

General Surgery
Practice: MSU Adult Medicine Clinic
Medical School: Ohio University College of Osteopathic Medicine
Residency: Grandview Hospital and Medical Center

Abdalmajid Katranji, MD

General Surgery; Hand and Microvascular Surgery
Practice: Katranji Hand Center
Medical School: Michigan State University
Residency: University of Illinois at Peoria
Fellowship: University of Connecticut School of Medicine

Srinivasa R. Madireddy, MD

Family Medicine; Geriatric Medicine
Practice: Haslett Primary Care
Medical School: M.S. Ramaiah Medical College
Internship: North Shore University Hospital
Residency: Genesys Regional Medical Center and Jackson Park Hospital and Medical Center
Fellowship: Sparrow/Michigan State University

Jim R. Sylvain, DO

Specialty: Physical Medicine and Rehab
Practice: MSU Rehabilitation Medicine
Medical School: Western University of Health Sciences
Residency: Michigan State University College of Osteopathic Medicine

John M. Thiel, DO

Orthopedic Surgery
Practice: Charlotte Orthopedics
Medical School: Chicago College of Osteopathic Medicine
Internship: Lansing General Hospital
Residency: Garden City Hospital